Customer

* User shall be able to View instruction and confirm
* User shall be able to Fill the application
* User shall be able to save application
* User shall be able to Do payment (online, council visit)
* User shall be able to print receipt

Admin

* Admin shall be able to Login in to the system
* Admin shall be able to View paid list
* Admin shall be able to View a request
* Admin shall be able to Print receipt
* Admin shall be able to Change paid request status

System

* System shall be able to Send notification
* System shall be able to generate Receipt